2014

Internet Explorer Vulnerability Repair Guide

OKANAGAN COLLEGE
IT SERVICES

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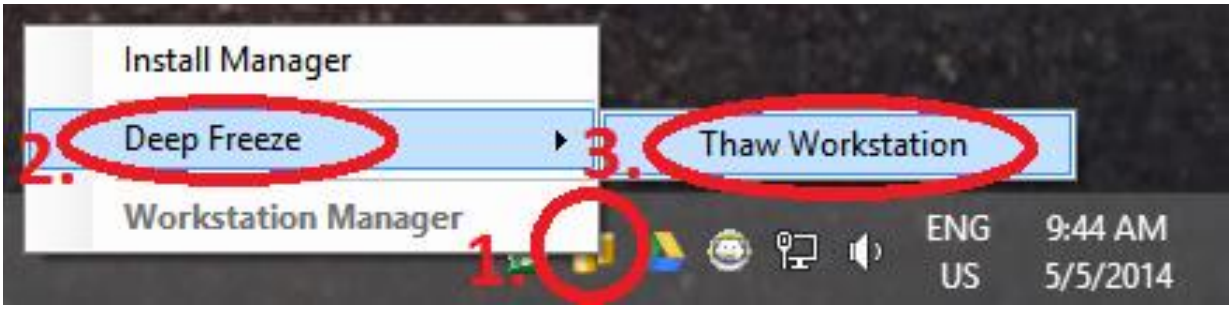
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How to thaw your workstation

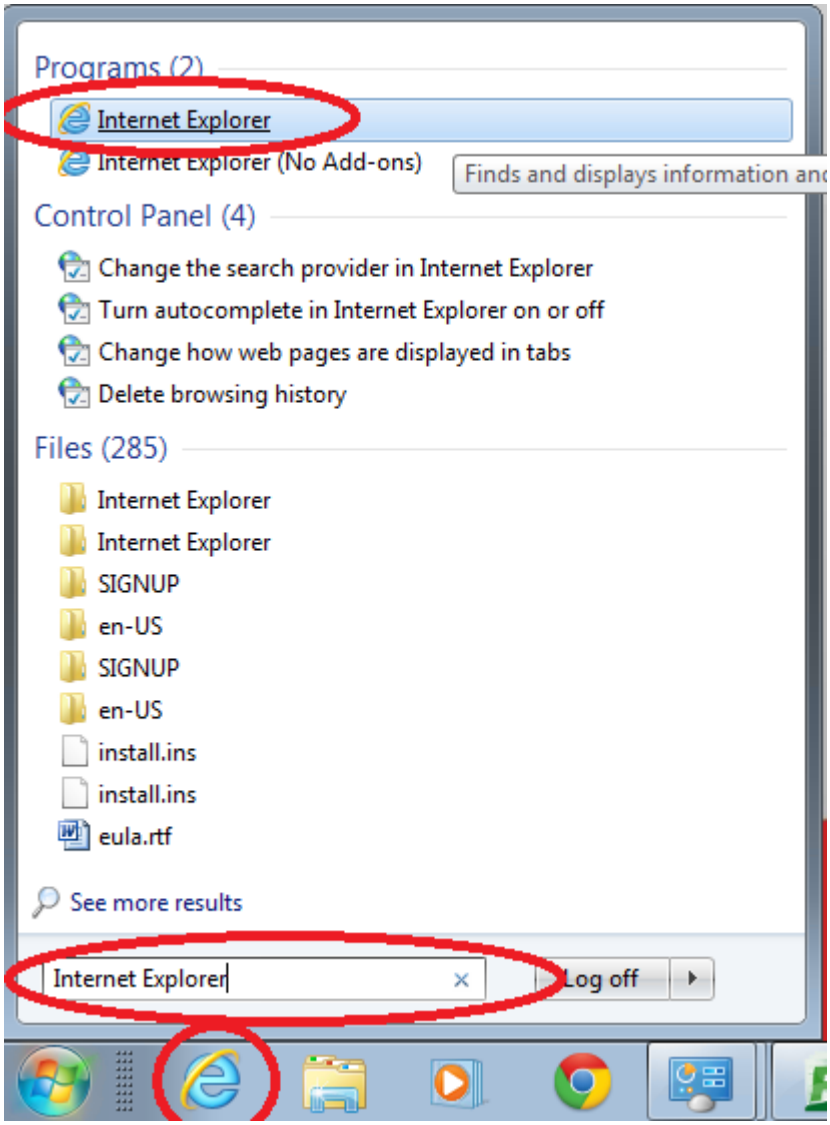
1) Thaw Workstation – This is required to ensure all changes are persistent, as deep freeze removes all changes made to the system files upon system startup.

   Right click on the two gold cylenders in your task bar, and select Thaw Workstation, which is located under the Deep Freeze menu.



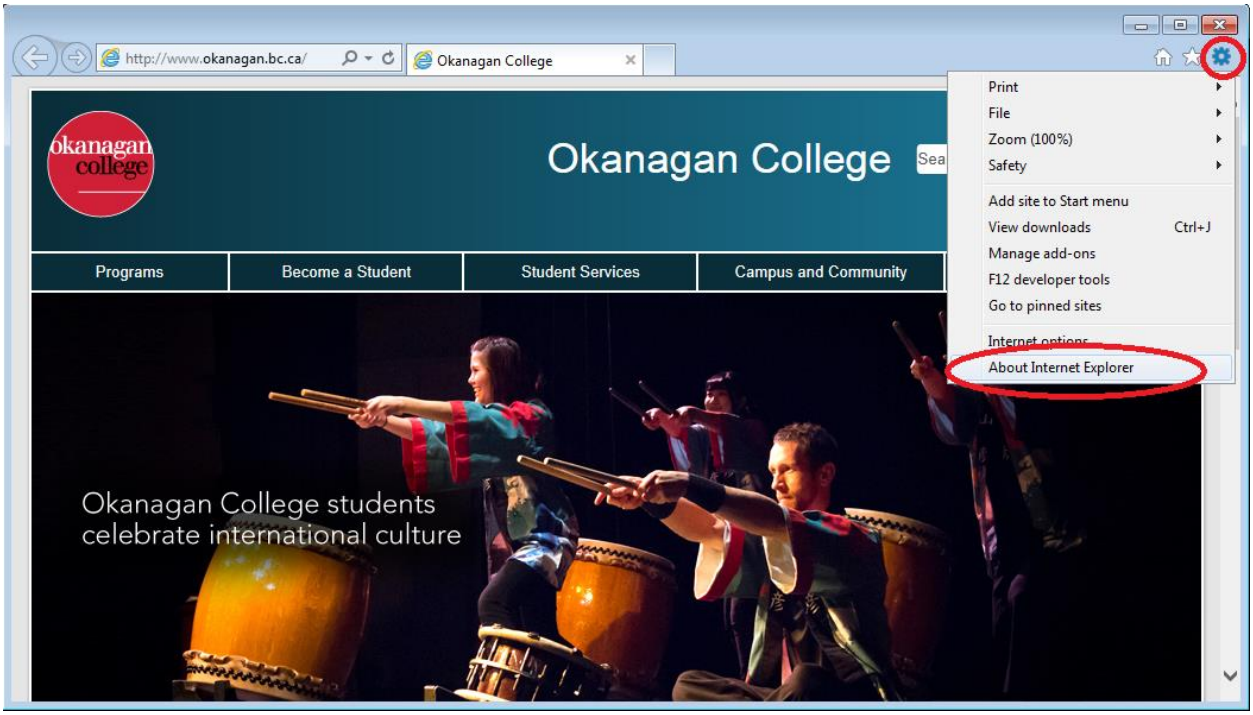
How to check current Internet Explorer version

1) Open Internet Explorer by clicking on the link in your start bar, or by typing "**Internet Explorer**" in the search bar, which can be accessed by clicking the start button.

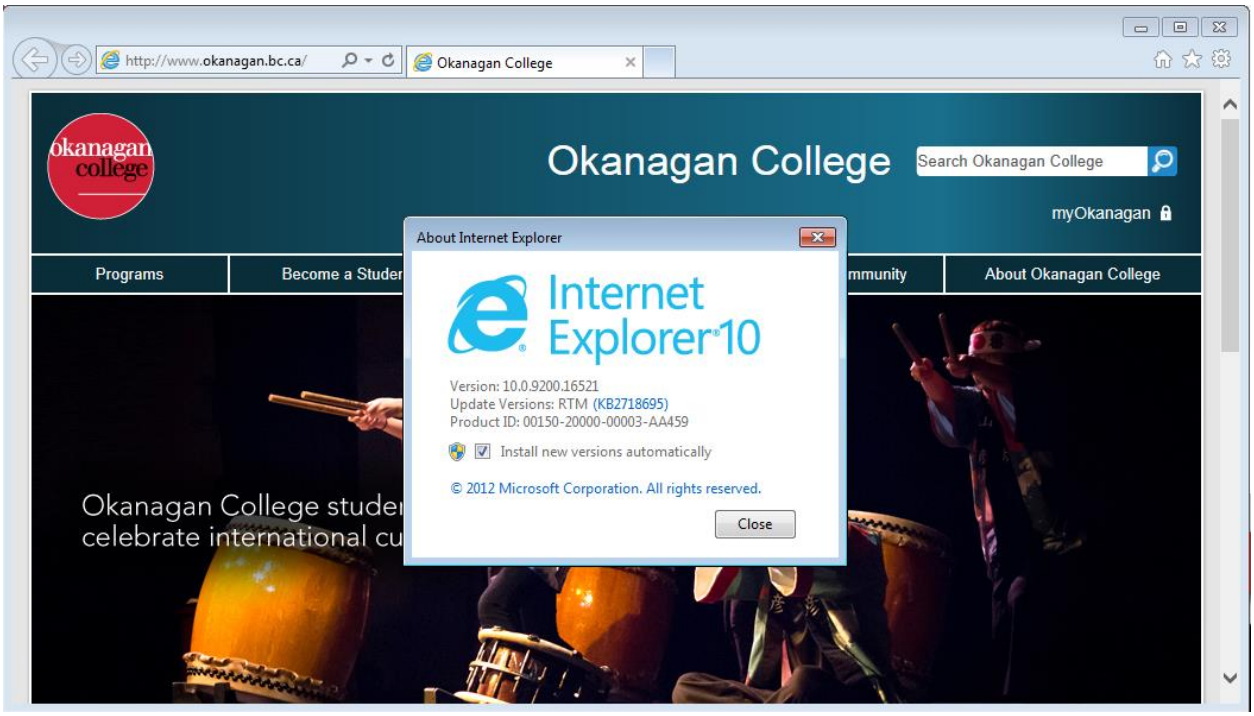


2) Select the gear icon in the top right and click on, "**About internet Explorer**".

   Please note, if you have an older version of Internet Explorer you will need to select "**About Internet Explorer**" within the "**Help**" menu. The Help menu is located in the menu bar at the top left of the Internet Explorer window.


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Programs
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Student Services
Campus and Community
Okanagan College students
celebrate international culture
Print
File
Zoom (100%)
Safety
Add site to Start menu
View downloads
Ctrl+J
Manage add-ons
F12 developer tools
Go to pinned sites
Internet options
About Internet Explorer

3) A new window will then open showing the current version of Internet Explorer.

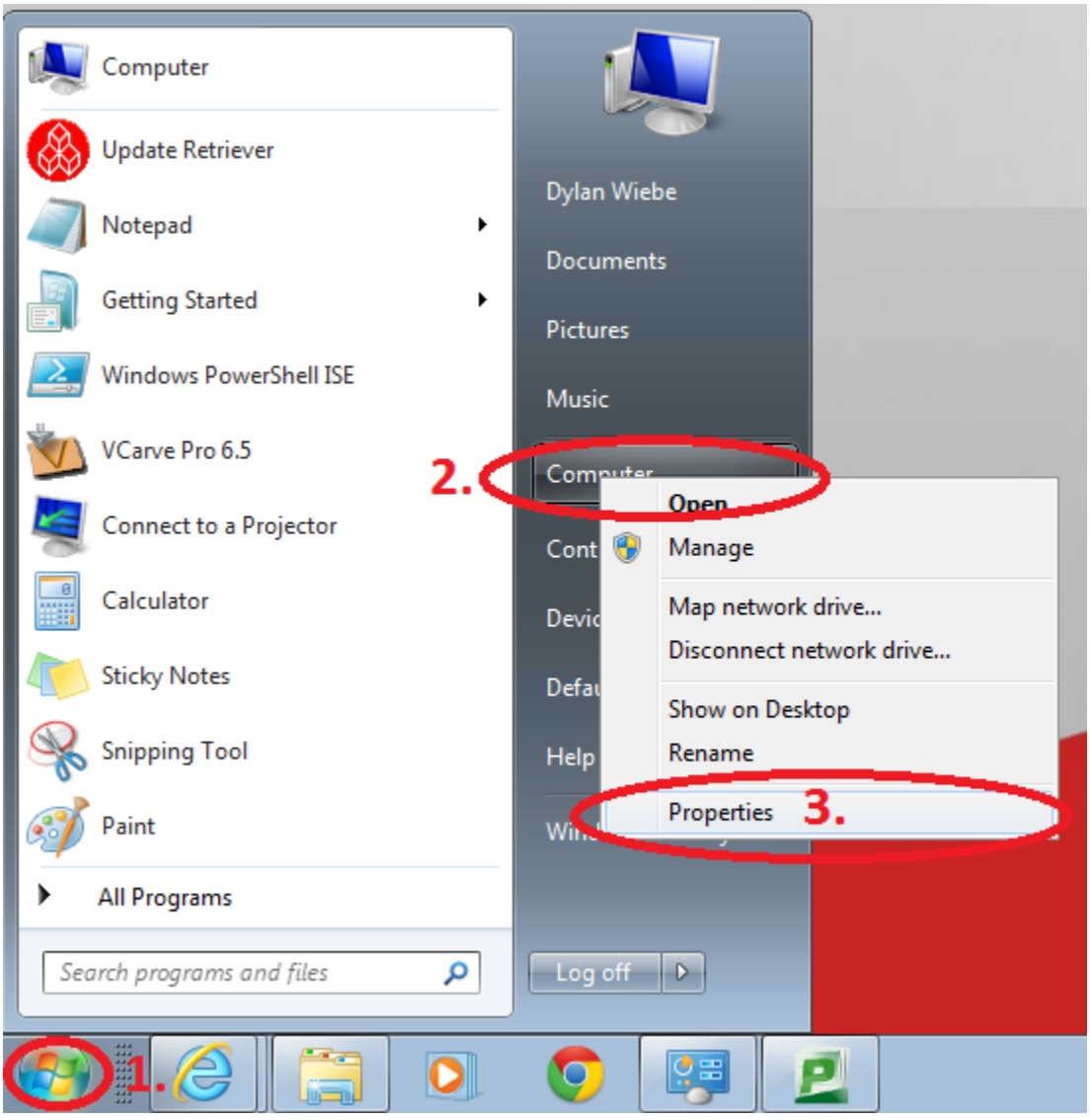


4) If you have Internet Explorer 10 or below, you will need to update to a newer version before it will be safe to use. The next portion of this guide will show you how to complete the upgrade.

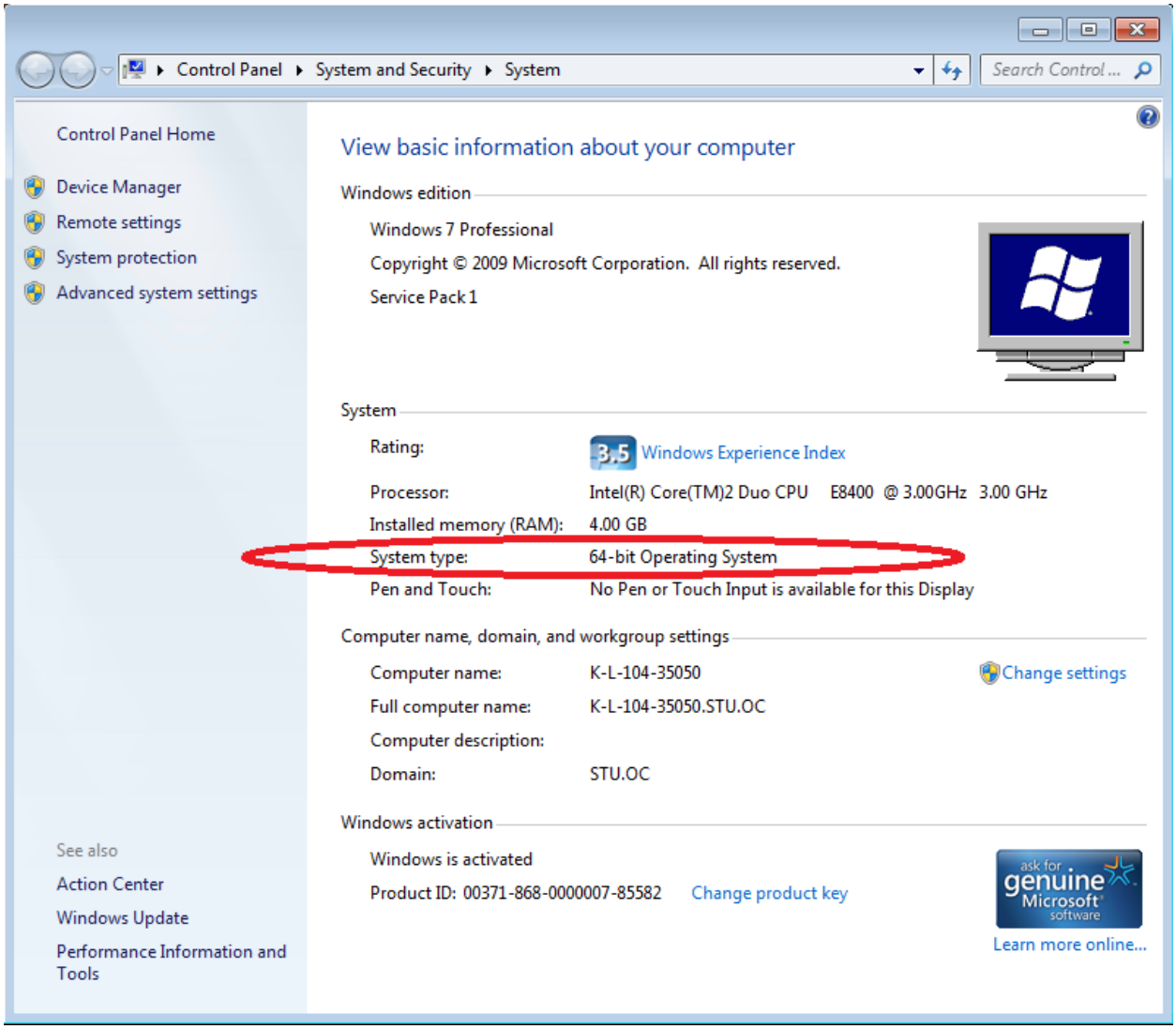
   If you already have Internet Explorer 11 please move on to “How to fix Internet Explorer vulnerability” further down in this guide.

How to upgrade to Internet Explorer 11

1) Next, we will need to determine if your machine is 64-bit or 32-bit. To do so, click the start button. Then right click on “My Computer” or “Computer” depending on the version of windows you have. Then click “Properties”.



2) Next a window will appear with the system information on it. All we need to do is find out if it says 64-bit Operating System, or if it says 32-bit Operating System.

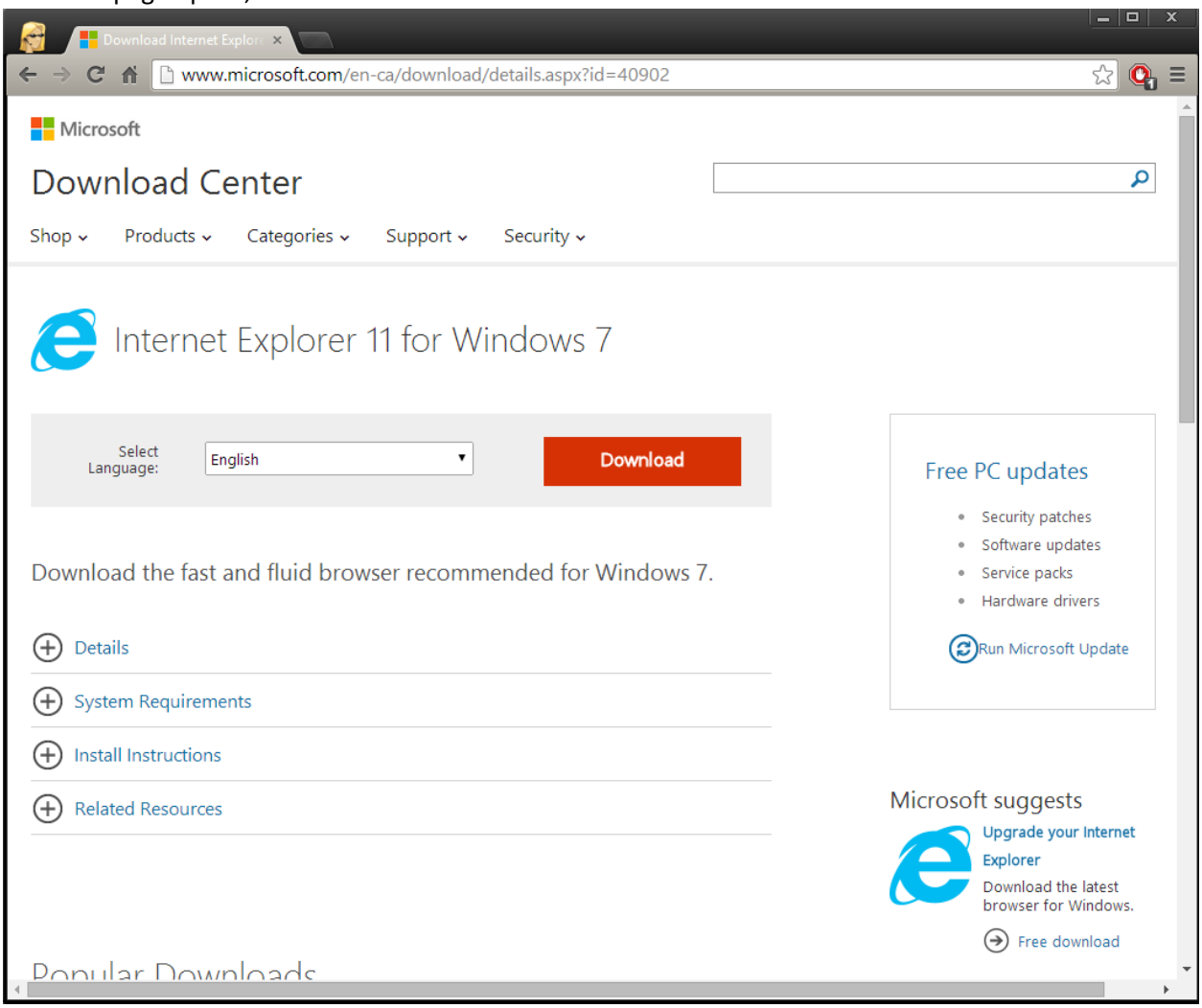


1) Next we need the installer. Select the link for the version of windows you have.

64 Bit Operating System - http://www.microsoft.com/en-ca/download/details.aspx?id=40901

32 Bit Operating System - http://www.microsoft.com/en-ca/download/details.aspx?id=40902

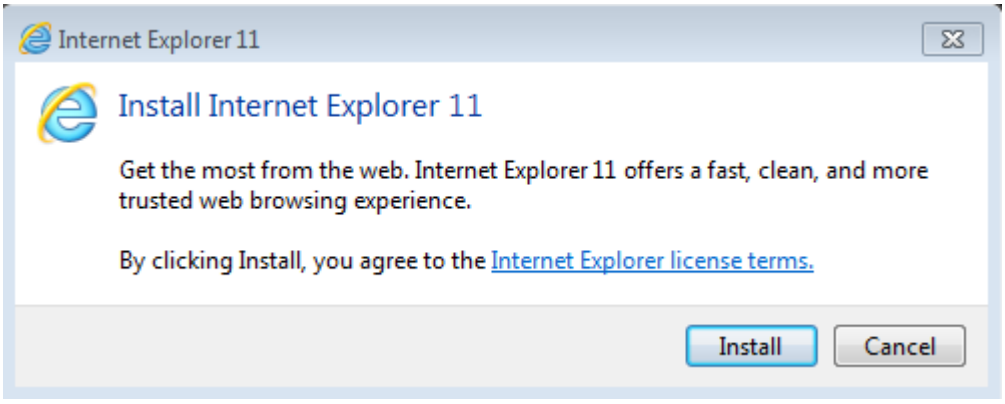
2) Once the page opens, select the red "Download" button.



3) You may see a security warning at the top of your screen. This site has been verified as safe so you can click on the warning and select allow.

4) If it asks you to Save or Run the file, select run.

5) Once the file downloads, if you selected Run, it will automatically bring up the install screen. If you saved the file, locate it in your Downloads folder on your PC and double click the file.
6) The install window will then appear, select “Install”.



7) It will then download and install Internet Explorer 11.
8) Once the install completes you will have the latest version of Internet Explorer with all the latest security patches that will ensure you are safe on the web.
Please note, you will need to restart your PC after the install for it to take effect.

How to refreeze your workstation.

Now that you have installed the latest version of Internet Explorer you can freeze your workstation once again. This will ensure that your PC stays in working condition.

